



QUALITY POLICY

Over the years we have changed a lot, but only in size. We are still a family-run company that aims to have a positive impact on the community – especially on our people, focusing on a long-term vision.

Thanks to the trust and collaboration of our customers, we've been constantly improvement-oriented involving internal and external human resources. Through the years we have developed a culture on quality that has helped reduce non-conformities to a minimum and encourage the development of a spirit of cooperation with our customers and suppliers.

In order to achieve these goals, Eurocab has defined the following quality policy:

1. Quality system

We maintain a certified company quality system, according to the UNI EN ISO 9001:2015 standard and make sure that all the future reviews will be implemented.

2. Quality and improvement

We perform a continuous activity of quality improvement by defining methods, programs and indicators in order to optimize production processes through the constant investment of resources.

3. Customer satisfaction

We constantly monitor the Customer Satisfaction and Loyalty in order to improve the quality perceived, avoid complains and respect the delivery terms, giving to the customer a high-value product and service.

4. Supply chain

We constantly check our suppliers' actions and the quality of the supplies, and make sure that everything is in compliance with our quality policy.

5. Global quality control

We eliminate the non-conformity of the Products through controls in the various processing phases in order to avoid product defects, minimize waste by avoiding complaints, returns and problems related to compliance and low quality of the product.

6. Growth and participation of Personnel

We improve Human Resource's skills through the participation to trainings and sharing of the Quality objectives.

Quality creates reputation and reliability. In Eurocab, the commitment of all participants in the Value Chain is necessary to ensure that the Quality Policy is adopted, fulfilled and spread. Each of us at Eurocab has the commitment, motivation and involvement to achieve and share the Quality goals. The company management promotes the Quality Policy and ensures that the quality policy is assimilated and shared at all levels of the organization.

Furthermore, at Eurocab we strongly believe that it is necessary to work in conditions of safety, health and respect for the environment. Therefore Eurocab is constantly committed to conducting all its activities in respect of the environment and sustainable development. Seriously applying the current legislation and codes of good behavior. Avoiding waste of raw materials, use of water and renewable energy, minimizing noise, making a proper collection of wastes.

Castel Maggiore, 15/01/2018

Signed by the Management